



**TERMS AND CONDITIONS FOR COMMERCIAL ACTIVITY USING THE WEBSITE
OWNED BY ALPAMAYO COACHING LTD**

at www.alpamayocoaching.com

Welcome to Alpamayo Coaching Ltd's (ACL) website. These terms and conditions (the "Agreement") govern your use of our website, including your engagement with and purchases of coaching and facilitation made through this site (the "Services"). By using AC's website, you agree to these terms and conditions. Please read them carefully.

1. SERVICES:

Alpamayo Coaching Ltd (ACL) offers coaching, facilitation and training services and products, some of which are for sale through its website. All of our coaches are either certified and/or experienced professionals, and ACL stands behind the quality of the services and products they provide.

2. PAYMENT:

Payments for such coaching services and products made available through ACL's website must be paid for through the same. To facilitate payment ACL use payment processes provided by Wix, using a range of credit and debit cards. Prices for our services and products are clearly listed on our website, and may be subject to change from time to time.

3. COACHING SESSIONS:

If you book a coaching session, you will be contacted by one of our coaches to schedule your sessions. Coaching sessions are typically one to one and a half hours long, and take place virtually or in person. For coaching cancellation, we request a min 48 hours (working days) notice of cancellations. Cancellation within 48 hours, or failing to attend a booked session at all may result in full payment being made for the session.

4. PRODUCTS:

If you purchase a product from our website, we will ship it to you within the timeframe indicated on the product page. Please note that shipping times may vary depending on your location. and product selected

5. REFUNDS:

We want you to be entirely satisfied with all of our coaching, services and products. If for any reason you are not satisfied, please contact us within 14 days of your purchase and let us know why (so we can learn from what has happened). We operate a no-quibble guarantee if you wish to request a refund. Refunds will be issued to the original payment method, please note it may take up to 10 business days to process.

6. INTELLECTUAL PROPERTY:

All content on our website, including text, graphics, logos, images, and software, is the property of Alpamayo Coaching Ltd or its licensors, and is protected by intellectual property laws. You may not copy, modify, distribute, or display any of our content without our prior written consent.

7. DISCLAIMER OF WARRANTIES:

ACL makes no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability or availability with respect to the website or the information, products, services, or related graphics contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

8. LIMITATION OF LIABILITY:

In no event will ACL be liable for any loss or damage including without limitation, indirect or consequential loss or damage, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of our website or our services.

9. MODIFICATIONS:

ACL may revise these terms and conditions from time to time. By continuing to use our website after any revisions become effective, you agree to be bound by the revised terms.

10. GOVERNING LAW:

This Agreement shall be governed by and construed in accordance with the laws of the United Kingdom, without giving effect to any principles of conflicts of law.

11. ENTIRE AGREEMENT:

This Agreement constitutes the entire agreement between you and Alpamayo Coaching Ltd regarding your use of our website and our services. If any provision of this Agreement is found to be invalid or unenforceable, the remaining provisions shall remain in full force.